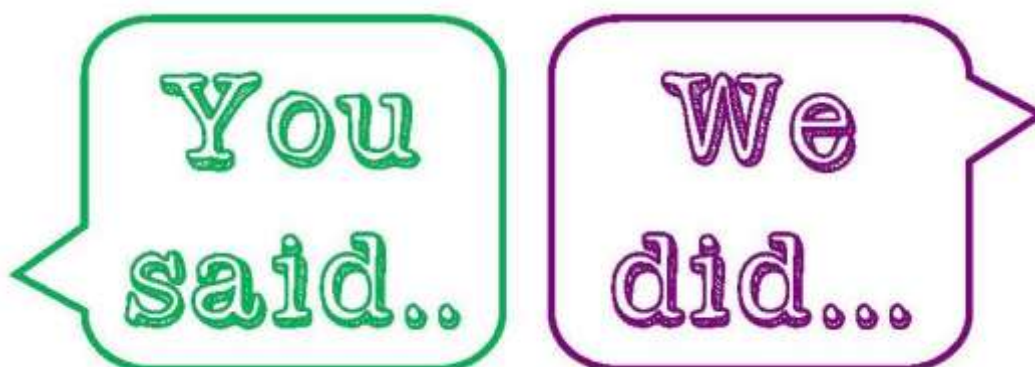


THE SIDINGS MEDICAL PRACTICE



| ENGAGEMENT OR CONSULTATION | DETAILS | DATES | STATUS |
|---|---|--|---------|
| Engagement | The Sidings Medical Practice | 19 December 2019 – 30 January 2020 | Ongoing |
| STAKEHOLDERS AND EIA | METHODS OF ENGAGEMENT OR CONSULTATION | | |
| <p>Boston PPG's</p> <p>Viewpoint and Reader's Panel across Lincolnshire East CCG area</p> <p>Voluntary Groups</p> <p>Healthwatch</p> <p>Patient Council</p> <p>Promotion through Tesco, Boston</p> <p>Patients</p> <p>Public</p> <p>CCG Staff</p> | <p>Patient Engagement Events – The CCG held two patient engagement events to give patients an opportunity to shape what services are offered as part of the new contract. These were held at the Len Medlock Voluntary Centre, St. George's Road, Boston, PE21 8YB, on:</p> <ul style="list-style-type: none"> • Monday, 13 January 2020, 1:30pm – 3:30pm <p>And</p> <ul style="list-style-type: none"> • Thursday, 16 January 2020, 6:00pm - 8.00pm <p>Patient Survey – In addition to the events, a patient survey was open from 16 December 2019- 30 January 2020</p> <p>At the Listening event at the practice held on Monday, 13 January 2020 – CCG spoke to 35 patients in the waiting room to complete the survey with them.</p> <p>A total of 118 responses were received.</p> <p>Paper copies were available at the practice or by telephoning the Engagement Team on 01522 515309. We asked patients to let us know if you require the survey in a different format, or if you have additional needs, please contact 01522 515309.</p> <p>Event posters were promoted within the GP practice.</p> | | |

| | |
|--|---|
| GP Practices | Translated in to Lithuanian, Polish, Russian, Portugese, Bulgarian, Romanian and Latvian languages. |
| Local Authority | |
| MP's | |
| Councillors | |
| Parish Councils | |
| Healthwatch | |
| Blind society | |
| Voluntary sector and community groups covering protected characteristic groups | |
| Viewpoint and Readers Panel | |
| Patient Councils | |
| Patient Participation Groups | |

PURPOSE

Lincolnshire Community Health Services (LCHS) is the current provider of GP services at The Sidings. LCHS are contracted to be this provider until September 2020. The Clinical Commissioning Group (CCG) undertook a process to determine who the provider for the GP Practice will be from October 2020.

We held two patient engagement events to give patients an opportunity to shape what services are offered as part of the new contract. The events took place on Monday 13 and Thursday 16 January at the Len Medlock Voluntary Centre, St. George's Road, Boston, PE21 8YB.

We arranged for posters to be interpreted in different languages:-.

Lithuanian, Polish, Russian, Portugese, Bulgarian, Romanian and Latvian languages.

Event posters were promoted within the GP practice and through the "Turnip" Facebook page

Click here to [see event posters in different languages.](#)

We also arranged for a number of Frequently Asked Questions fact sheet.

<https://lincolnshireeastccg.nhs.uk/about-us/key-documents/public-engagement/events-and-campaigns/sidings-medical-practice-engagement/2476-the-procurement-of-the-sidings-medical-practice-faqs/file>

RESULTS FROM OUR ENGAGEMENT

A copy of the results can be found in the enclosed report which was presented at the CCG's Primary Care Co-commissioning meeting on 6 February 2020. The report also contains web links to the Equality Impact Assessment and communications materials.

[Primary Care Co-commissioning Paper - The Sidings - 6 February 2020](#)

NEXT STEPS

The results from our engagement will form the next part of the procurement process.

We will be ensuring that we feed back the results to ensure that the practice, patients and the general public are aware of the decision reached.